



# How to Access the Patient Portal

Note: You must be web enabled by our office prior to logging in.  
You likely signed up at your first visit. Please contact our office with questions.

## Through the Healow App

1. Download Healow App
2. Agree to terms and conditions
3. Enter your child's name and date of birth
4. Enter practice code GCBAAA or search for Clown Pediatrics in Greenwood
5. Select "This is my practice"
6. You will be asked to enter your phone number to receive a verification code. Enter that 6-digit code
7. Follow the prompts to create your password/pin

## Adding a Sibling

1. To add an additional child, go to the top left corner of the home screen and hit the plus sign
2. Enter the child's username. Please contact our office if you need this information.
3. Enter the password or choose "forgot password" to create a new one

## Through ClownPediatrics.com

1. Click the patient portal tab on clownpediatrics.com
2. There are two options to login:  
**User Credentials**
  - Enter the child's username  
Please contact our office if you need this information
  - Enter the password or choose "forgot password" to create a new one

### **Using Mobile Phone**

- Enter the child's name and date of birth
- You will be asked to choose your phone number to receive a verification code. Enter that 6-digit code.



## Get Access to:

- visit summaries
- vaccination records
- medication lists & request a refill
- next appointments
- referrals
- view statements & pay balance