



We at Clown Peds want to partner with you to ensure the best and most effective care for your children! So we are excited to announce our next phase of improvement- the Health Portal!!!

Although this has been available already for your family, we wanted to let you know about some new features we are activating! You can now send us NON urgent messages, appointment requests, refill requests, and billing questions online! Instead of calling and leaving a message or waiting on hold, you can now send questions through the portal that are safe and secure and go into your permanent medical record.

Here are some of the other benefits you may not know:

- ask questions of doctors, nurses, billing and referral staff
  - request prescription refills
  - request appointments
  - view your personal health record
  - examine your current and past statements
  - print out shot records
  - see summaries of your office visits including handouts
- ... all from the comfort of your home, whenever it is convenient for you!

We will respond to any portal requests by the end of the NEXT business day. So please call with anything that is urgent and cannot wait!

Contact our office today at (317) 881-8737 or, if you are web enabled, go to our website at [www.clownpediatrics.com](http://www.clownpediatrics.com) and follow the simple directions to register.



In addition to the features you get from your Portal, with the healow app, you can manage multiple accounts (e.g., for other family members), set medication and appointment reminders, and use trackers to help manage your health.

#### Patient Benefits

- Access multiple accounts - all from a single location
- Manage your medicine cabinets - organize their prescriptions with customized names, photos of the medicines and alerts that remind them when to take each medication
- Control your busy schedule - organize appointments and receive appointment reminders
- Communicate securely with your doctor
- Obtain your lab results and have access to your Personal Health Record

Download the free healow app at

